PHIA Policy Complainant who is a Member of the Media

Policy

Where a complaint is made by a member of the media, the Access and Privacy Analyst (APA) will advise that communications between the APA and the media complainant are for the express purpose of file resolution only and are not intended as public commentary. The APA is not the official spokesperson of the Office of the Information and Privacy Commissioner (OIPC). Further, the final position of OIPC can only be communicated by the Commissioner or designate in the form of Reports or other express statements.

Purpose

This policy intends to prevent compromising an informal resolution or a formal investigation, or impeding progress by the release of opinions, dialogue, or other information through the media prior to resolving the file.

Scope

This policy applies when a media representative is the complainant in an access or privacy complaint, or when a media representative is party to an investigation (e.g. witness).

Approved by Information and Privacy Commissioner

Commissioner

February 20, 2024 Date