

# Decision to Move to Formal Investigation

## Policy

The Office of the Information and Privacy Commissioner (OIPC) may move to formal investigation at any time, including, prior to the expiration of the 30 business day informal resolution period set out in section 44(4).

This may occur when it is apparent that an informal resolution satisfactory to the parties is not possible, or if either party involved with the complaint communicates or demonstrates an unwillingness to continue to participate in the informal resolution process. Failure to respond to additional inquiries from an Access and Privacy Analyst may be regarded as an unwillingness to continue to participate in the informal resolution process.

## Purpose

This policy recognizes that further attempts at informal resolution may not be feasible, including prior to the expiration of the legislated time for informal resolution.

## Scope

This policy applies to all files in the informal resolution period.

Approved by Information and Privacy Commissioner

  
\_\_\_\_\_  
Commissioner

February 15, 2024  
\_\_\_\_\_  
Date